



CHH | Collaborative for Health and Home

CHH is supporting organizations to create a coordinated system of care, by leveraging the CRSTF's 7 Key Recommendations, leading to improved health, housing and overall well-being for people with complex and chronic experiences of homelessness.

## 2018 EVALUATION FRAMEWORK RESULTS

Constellation Consulting Group

### 2018 Key Accomplishments

- 01.** The creation of **medical step-down Homecare beds** at the Drop In Centre
- 02.** The development of **supervised consumption options** and movement towards **mobile safe consumption**
- 03.** The **advancement of practice** within the homeless-serving sector in Calgary

- 04.** Providing **dental services** to clients at the Drop In Centre through The Alex's Dental Bus
- 05.** The completion of an **Elder consultation** to identify structures for **culturally-informed approaches** to case management, and Indigenous housing program structures.

**Overall, CHH members feel cross-sector collaboration is happening to a greater degree because of the CHH.**



Helping to break down silos that currently exist in the homeless-serving sector.



Accomplishing something that would be difficult for any single organization to do on its own.



Recognizing the shared vision and collaboration as a way to realize organizational self-interest.

## Identified system assets

Improved systems integration, increased implementation of harm reduction policies, and coordinated access and assessment.

The homeless system of care currently includes a continuum of services for those who actively use substances.

The homeless system of care currently includes gender responsive service option for women.



## Identified system needs

Culturally responsive services for Indigenous peoples.

Increase in choice and access to health and housing services.\*

Maintained or improved health among the client population.\*

\*need identified by front line staff, but not CHH members

I think CHH was **vital in moving the respite beds forward** by bringing the various parties together and strongly endorsing the project. CHH was also **instrumental in bringing CCT the needed attention for its first expansion** and has been equally so as CCT again seeks to increase services through collaboration."

Being community-based and driven, with multi-sectoral engagement makes CHH **very unique and well-positioned to respond meaningfully to complex issues in community**, provided the needed resources and timelines are provided."



## FUTURE DIRECTIONS



Ongoing collaboration to advance desired goals and outcomes



Work to create culturally relevant services, systems and evaluation methods to work with Indigenous individuals



New steering committee and working group structures to enhance action advancement



Leveraging of existing resources towards a more efficient and effective system of care.